operations of the office of the Chief Administrative Officer, CAO. When Bill came to work for the House in October 1999, he immediately began working on the reorganization of the former Office of Media and Support Services, MSS, into what is today House Support Services, HSS, Bill's leadership eliminated the duplication of activities between the individual offices of MSS and changed the culture from an inward-focused organization that waited for the customer to come to them to an outwardfocused organization that attempts to anticipate the customer's need. Bill's work with the reorganization of HSS was the first step in the direction of the major cultural change that is taking place within the CAO organization. Therefore, it was only logical that Bill be asked to lead the effort in developing the implementation plan for the CAO Customer Solutions Delivery Model. For the past 6 months. Bill has led the team that is developing this new CAO-wide model of customer service that will expand upon, and improve, the underlying tenet of the HSS reorganization: providing outstanding service to the U.S. House of Representatives.

On behalf of the entire House community, we extend congratulations to Bill for his many years of dedication and outstanding contributions to the U.S. House of Representatives. We wish Bill many wonderful years in fulfilling his retirement dreams.

TRIBUTE TO MARY WELLS, L.C.S.W.

HON. JIM SAXTON

OF NEW JERSEY

IN THE HOUSE OF REPRESENTATIVES

Tuesday, December 6, 2005

Mr. SAXTON. Mr. Speaker, I rise today to pay tribute to my good friend, Mary Wells, President and CEO of Family Service of Burlington County as she retires after 35 years of faithful service to the citizens of this great county.

Mary earned her Bachelor of Arts degree from Drew University in 1964, and her Masters in Social Work at the Rutgers School of Social Work in 1967. She became a Licensed Clinical Social Worker in 1994.

Mrs. Wells was the first chair of the New Jersey Department of Human Services Children's Coordinating Committee, and chaired the New Jersey State Human Services Advisory Council and Executive Committee. She was a 2004 Gubernatorial appointee to the New Jersey Advisory Commission on the Status of Women, a Trustee for Virtua Health, and a Director of the Farmers and Mechanics Bank.

She has been recognized by the Alliance for the Mentally III as their Administrator Recognition Award recipient, as New Jersey Social Worker of the Year, has received the Humanitarian Award from the New Jersey Region of the National Conference of Christians and Jews, and the Martin Luther King Award for her work in the field of public service and human relations, among other awards too numerous to mention.

My staff and I have worked closely with her through the years for the betterment of the community, and her knowledge and compassion will be sorely missed.

I wish her a retirement filled with health, happiness and dreams come true.

TRIBUTE TO SERGEANT LUIS REYES

HON. THOMAS G. TANCREDO

OF COLORADO

IN THE HOUSE OF REPRESENTATIVES

Tuesday, December 6, 2005

Mr. TANCREDO. Mr. Speaker, I rise today to pay tribute to Sergeant Luis Reyes of Aurora, Colorado.

Sergeant Reyes died November 18, 2005 after succumbing to injuries he sustained near Ali Al Salem, Kuwait carrying out his duties in support of Operation Iraqi Freedom.

Sergeant Reyes was a member of the 947th Engineer Company, Army National Guard, Durango, Colorado and a graduate of Montbello High School in Denver.

He was just 26 years old.

According to media reports, Sergeant Reyes and other Colorado members of the Guard were carrying out a mission to help repair, improve and reconstruct damaged and inadequate infrastructure in Iraq.

Reyes was known to his friends and colleagues as dedicated to his work, his family and the mission. He was described as someone who would often, "go above and beyond" the call of duty.

He is survived by his wife, two children, father, mother and a brother.

Mr. Speaker, all Americans owe Sergeant Reyes and his family a great debt of gratitude for his service to our Nation. My deepest sympathies go out to his friends and family.

He will be missed by all who knew and loved him.

IN MEMORY OF TOMMY KINCAID

HON, MICHAEL C. BURGESS

OF TEXAS

IN THE HOUSE OF REPRESENTATIVES Tuesday, December 6, 2005

Mr. BURGESS. Mr. Speaker, I rise today to honor Tommy Kincaid, Mayor of Sanger, Texas for nearly 10 years. Mr. Kincaid was a natural leader who loved his community and always kept its best interests at heart.

Mayor Kincaid was born June 18, 1936, in Vernon, Texas, to Carl Thomas and Lesta Hill Kincaid. He graduated from Sanger High School in 1954 and married Betty Burns on June 30, 1956, in Sanger. Mr. Kincaid worked as a postal clerk for the U.S. Postal Service in Sanger before retiring in 2001.

During the 1970s, Mr. Kincaid served on the Sanger school board. From 1983 to 1991, he served on the town's Planning and Zoning Commission and on the City Council from 1991 until his death.

Mr. Kincaid is survived by his wife, Betty; their two children, Roger Kincaid and Tammy Armstrong; and seven grandchildren.

I had the good fortune to meet Mayor Kincaid on several occasions. He introduced me at my Sanger Town Hall back in July of 2003, and he joined me on a tour of the Wal-Mart Distribution Center in Sanger.

He was a dedicated public servant and a generous individual. It was my honor to have known and worked with Mayor Tommy Kincaid. I extend my deepest sympathies to his family and friends. He will be deeply missed and his service to his community will always be greatly appreciated.

THANKING WILLIAM NORTON FOR HIS SERVICE TO THE HOUSE

HON. ROBERT W. NEY

OF OHIO

IN THE HOUSE OF REPRESENTATIVES

Tuesday, December 6, 2005

Mr. NEY. Mr. Speaker, on the occasion of his retirement in December 2005, we rise to thank Mr. William Norton for over 27 years of outstanding service to the United States government, most recently here in the U.S. House of Representatives.

Bill began his legislative career as a Senate intern while attending Georgetown University. Following his graduation in 1973, he served as a Legislative Assistant to Senator Bill Brock of Tennessee, before attending law school at the College of William and Mary in Virginia.

During and after law school, Bill worked in the Congressional offices of Representatives Paul Trible of Virginia, John Rousselot of California, and Jim Jeffries of Kansas, in positions ranging from caseworker to Legislative Counsel.

In 1983 Bill began a series of increasingly responsible positions as an appointee in the administrations of Presidents Ronald Reagan and George H.W. Bush. He served in the General Services Administration, the President's Commission on Executive Exchange, the Office of Personnel Management, and concluded his tenure as Deputy Assistant Secretary of the Air Force for Force Management and Personnel during a period that included the Persian Gulf War. There he received the Air Force Meritorious Civilian Service Award, the second highest medal for which Air Force civilians are eligible.

Bill returned to service here at the House in 1995 within the Office of the Chief Administrative Officer, being sworn into office on the first day of that organization's existence. He played a key role in establishing the new Office of Procurement and Purchasing where he served in a management capacity, including a year as Acting Associate Administrator. The House has seen major changes in its acquisitions process in the ensuing years including actions such as the privatization of House Postal Operations and the conversion of its purchasing system from a paper based one to an electronic one. With Bill's help, we have been able to build a procurement system that is fair, open, competitive, auditable, and which has resulted in millions of dollars in savings to the taxpavers.

On behalf of the entire House community, we extend congratulations to Bill for his many years of dedication and outstanding contributions to the U.S. Government, and in particular to the House of Representatives. His wit, his counsel, and his expertise in the procurement policies and procedures of the House will be missed by his colleagues. We wish him many wonderful years in fulfilling his retirement dreams.

TRIBUTE TO CRESTVIEW HIGH SCHOOL MARCHING BAND

HON. JEFF MILLER

OF FLORIDA

IN THE HOUSE OF REPRESENTATIVES

Tuesday, December 6, 2005

Mr. MILLER of Florida. Mr. Speaker, I rise today to recognize the Crestview High School